

PROCEDURE NAME:	INTEGRATED POLICY OF MANAGEMENT
PROCEDURE NUMBER:	MAN SYS 001
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PROCESS OWNER:	MANAGING DIRECTOR

**INTEGRATED POLICY OF MANAGEMENT
STEEL & ALLOY PROCESSING LTD
(GONVARRI STEEL SERVICES)**

Based on our values

HONESTY, HUMILITY, PERSEVERANCE AND HARD WORK

And in relation to the organisational context and the needs and expectations of its stakeholders considers that its PRIORITY is to work with:

HEALTH AND SAFETY, QUALITY AND RESPECT FOR THE ENVIRONMENT AROUND US

All of which form a socially responsible business approach.

Steel & Alloy Processing Ltd is committed to:

- Comply with laws, regulations, corporate requirements and other requirements considered additional to these, in the areas of customer service, health and safety, energy efficiency and environmental protection.
- To involve employees, partners and stakeholders in the knowledge, understanding and content of this policy, encouraging their commitment and involvement.
- Ensure awareness and skills of its employees through continuous training.
- Achieve overall customer satisfaction, providing the resources that are needed to carry it out.
- Seek process efficiency above and beyond effectiveness.
- Promote the prevention of injury and deterioration of employee health and that of other parties who access Steel & Alloy sites.
- Promote pollution prevention and improvement of environmental and energy performance, supporting the use of energy efficient products and services from the design stage.
- Deploy this policy commitment, integrating preventive management in the work of supervisory staff and workers, during the execution of the activities they carry out or supervise, as well as in all decisions they take.
- Evaluate and continuously monitor our processes and activities, both internally and externally, as well as the risks they entail.
- Allocate resources and responsibilities to comply with the objectives of this organisation.

With the firm intention to advance in:

**THE CONTINUOUS IMPROVEMENT OF ALL ITS FIELDS, PURSUING
SUSTAINABLE DEVELOPMENT**

Paul Whitehouse.
Managing Director
Steel & Alloy Processing Ltd.